

Feedback from public consultation – 4th December 2014

Residents of Kington and the surrounding area were invited to attend a drop-in consultation at the Kington Library and Customer Service Centre on the 4 December 2014, 10am to 12noon.

Approximately 50 people attended and were able to talk to officers involved in the project about the different elements of the proposed Kington Well Being Centre. Visitors included representatives of the school council from the local primary school, Kington Town Council and local service providers. However, the majority of visitors were local residents, many of whom attended because they were concerned the library was going to close.

Of those attending 29 people completed short questionnaires asked to prioritise areas of highest interest. Listed below is the flavour of the rest – the first being of most interest:

Areas
Library Service
Advice on accessing Herefordshire Council services
Access to public access PCs for free
A focal point and meeting place for carers and meeting space for self-help groups and clubs
Family centre activities catering for parents and their children
Information on health
Free wifi
Council Tax and Benefit queries by appointment
Signposting services to point you in the right direction to address your health concerns
Activities to raise health awareness
Skype link up to health professionals
Specific times allocated to groups to use the PCs (homework clubs, session for beginners)
Commercial space for hire
Showcase IT use relating to health prevention
IT link-up to the courts and police

Other ideas included:

- CAB advice delivered from the centre – including via skype.
- Job clubs, job centre services, talks by employers.
- To include tourist information and meeting point for walking / history tours.
- Weight loss session, preventative smoking and drinking.
- Activities for children.
- Yoga, Tai-chi, dance classes.
- Keep open five days a week.
- Professional advice and activities regarding physical activities.
- Book club for children and adults.
- English classes to support reading and writing.